

Customer Services Department

Selected Consultant/Contractor Data

Description

The Eligible Consumer shall register on the Kahramaa Web portal and then select one of the approved Consultant/Contractor from the list available. This represents the first initial step.

Kahramaa shall have the list of certified Contractors and Consultants for each REG technology and makes it available on the web portal. Therefore, a field shall be made available for the Consumer to select the preferred Contractor/Consultant and deliver at least, the following information.

| Data name | Data type | Responsible for delivering the information | Notes | | |
|--|------------|--|---|--|--|
| Consumer Personal Details | | | | | |
| Personal name | Alphabetic | Consultant/Contractor | | | |
| Father name | Alphabetic | Consultant/Contractor | | | |
| Grandfather name | Alphabetic | Consultant/Contractor | | | |
| Family name | Alphabetic | Consultant/Contractor | | | |
| ID Number | Numeric | Consultant/Contractor | | | |
| Nationality | Alphabetic | Consultant/Contractor | | | |
| E-mail | Alphabetic | Consultant/Contractor | | | |
| Consumer case | Selection | Consultant/Contractor | ☐ Rental ☐ Owner | | |
| Contact Details | | | | | |
| Mobile Number | Numeric | Consultant/Contractor | | | |
| Home phone number | Numeric | Consultant/Contractor | Optional | | |
| Office phone number | Numeric | Consultant/Contractor | Optional | | |
| P.O. Box | Alphabetic | Consultant/Contractor | | | |
| Fax Number | Numeric | Consultant/Contractor | Optional | | |
| Address Details | | | | | |
| Region | Alphabetic | Consultant/Contractor | | | |
| City | Alphabetic | Consultant/Contractor | | | |
| District | Alphabetic | Consultant/Contractor | Can be substituted by Nearest District | | |
| Address ¹ | Alphabetic | Consultant/Contractor | | | |
| Information on Consultant / Contractor | | | | | |
| City | Selection | Consultant/Contractor | Drop list of cities as a filter for selection | | |
| Name | Selection | Consultant/Contractor | Drop list of registered Consultants / Contractors | | |
| Eligibility Certification ID | Alphabetic | Consultant/Contractor | Automatically provided | | |
| Name of the responsible person | Alphabetic | Consultant/Contractor | Automatically provided | | |
| P.O.BOX | Alphabetic | | Automatically provided | | |
| E-mail | Alphabetic | | Automatically provided | | |
| Documents to be uploaded | | | | | |
| Personal ID copy or resident visa and passport copy for expats | File | Consultant/Contractor | | | |

¹ Kahramaa gets the exact coordinates of the location in a google map or analogous link



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| Data name | Data type | Responsible for delivering the information | Notes |
|--------------------------------|------------|--|------------------------|
| Mandate or delegation (for the | File | Consultant/Contractor | |
| Consultant/Contractor) | | | |
| Consumer ID | | | |
| Consumer ID | Alphabetic | | Automatically provided |

From this point onward, after the Registration of the Consumer, the Consultant / Contractor may take control of the account and upload all the required data on behalf of the Consumer.